

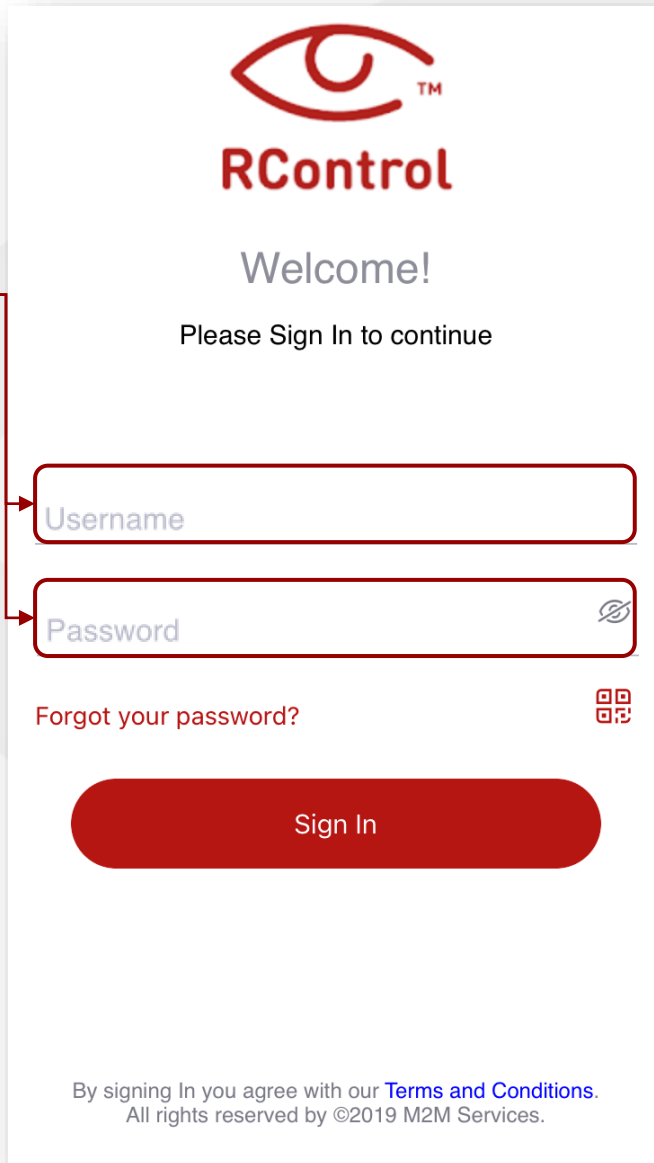


RControl iOS App Overview v3.2

LOGIN

Get the RControl app from the App Store.

Once you've downloaded and installed the app, use the credentials from the quick install manual to log in to your account.



The image shows the login screen of the RControl app. At the top is the RControl logo, which consists of a stylized red eye icon with a 'G' inside, followed by the text 'RControl' in a bold, red, sans-serif font. Below the logo, the word 'Welcome!' is written in a grey, sans-serif font. Underneath that, the text 'Please Sign In to continue' is displayed in a smaller, grey, sans-serif font. The login form contains two input fields: 'Username' and 'Password'. Both fields have a red border and a red shadow. The 'Password' field includes a red eye icon on the right side to toggle password visibility. Below the password field, there is a link that says 'Forgot your password?' in red text, accompanied by a red QR code icon. A large, red, rounded rectangular button with the text 'Sign In' in white is positioned below the link. At the bottom of the screen, a small line of text reads: 'By signing In you agree with our [Terms and Conditions](#). All rights reserved by ©2019 M2M Services.'


RControl
Welcome!
Please Sign In to continue

Username

Password 

Forgot your password? 

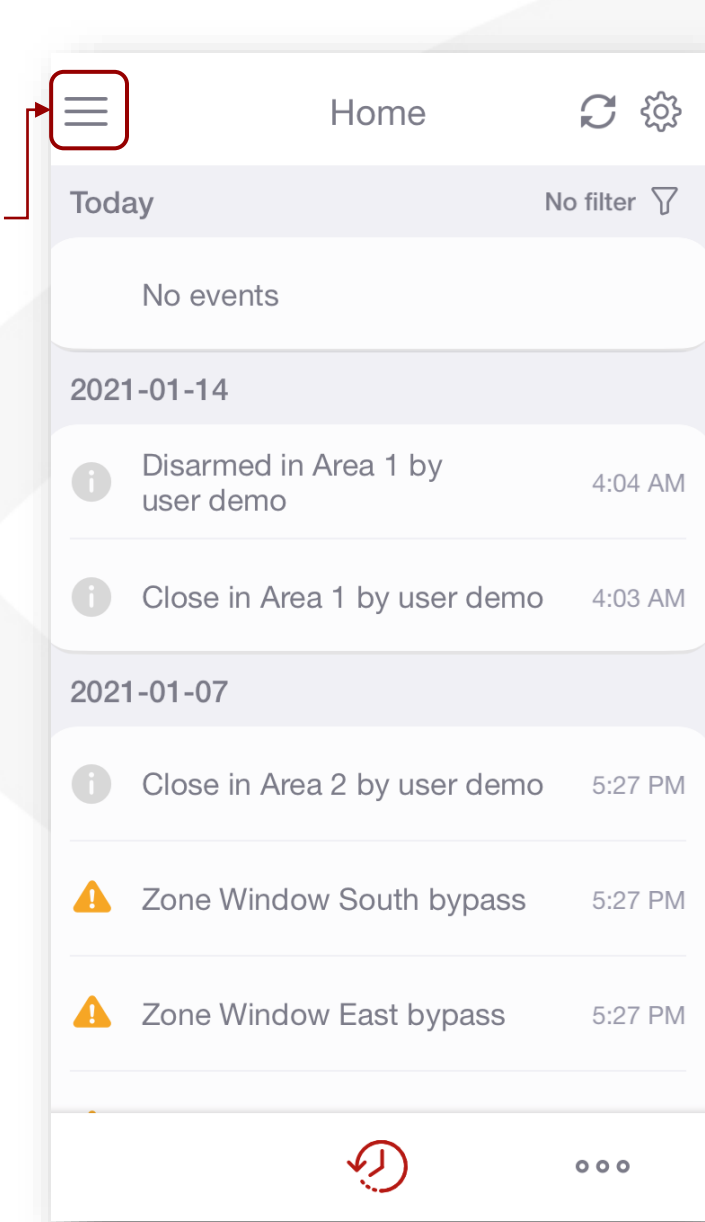
Sign In

By signing In you agree with our [Terms and Conditions](#).
All rights reserved by ©2019 M2M Services.

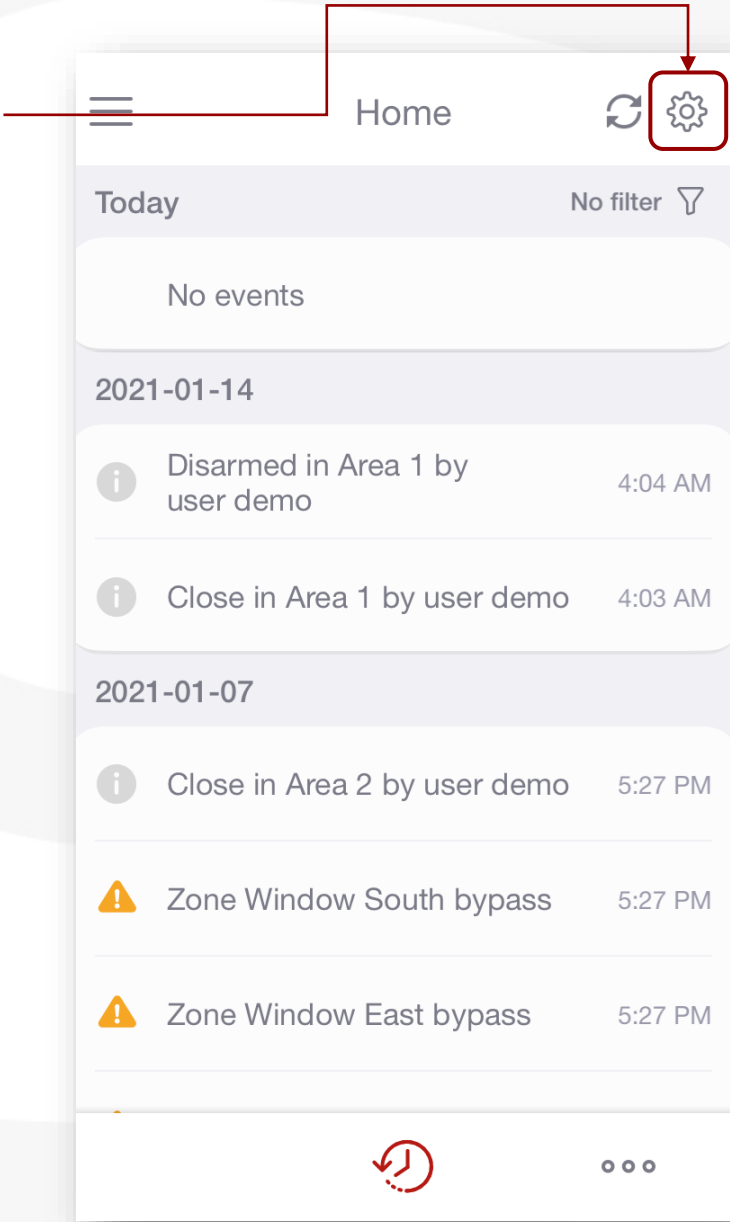
FIRST LOOK

Upon first start, the only active functionality will be the events log.

To access the account menu, click here.

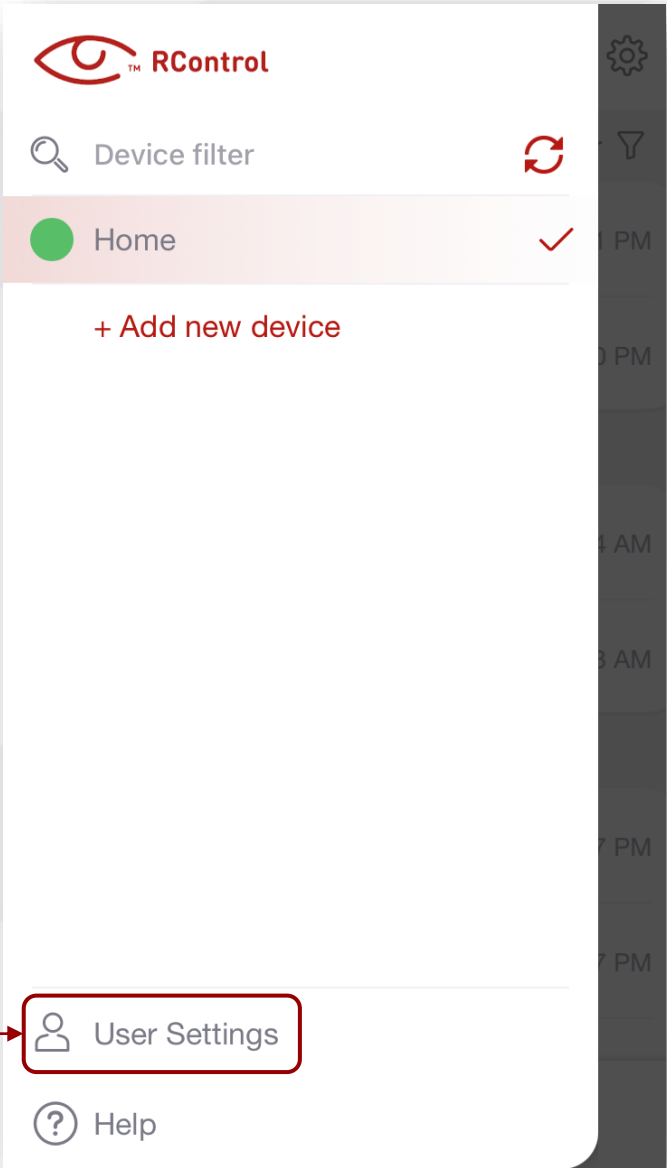
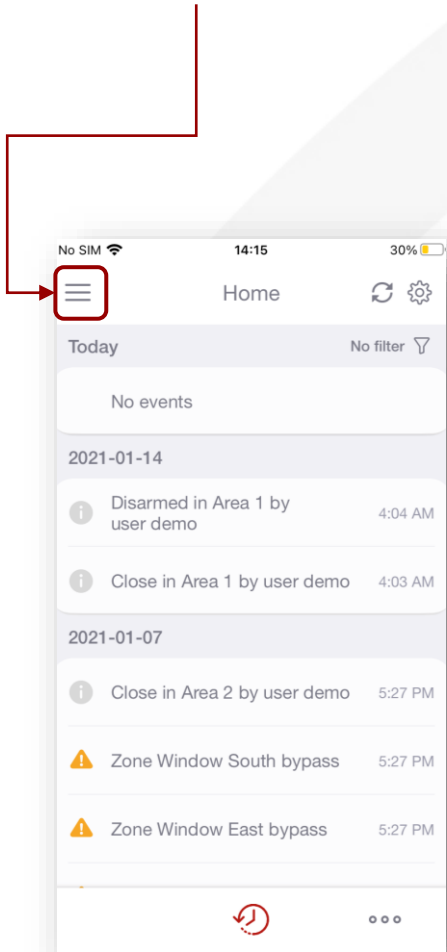


Go to settings to configure the App.

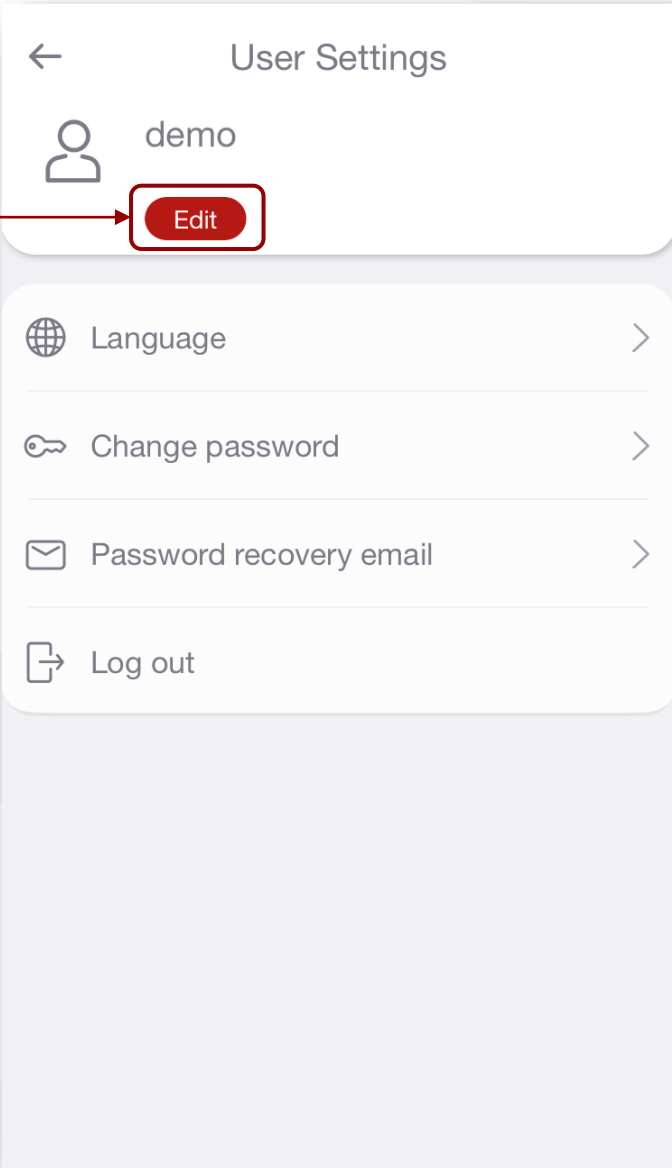


USERNAME AND PASSWORD

Go to the “My Account” icon if you want to change your username and password.



Press “Edit” in the User settings menu.



USERNAME AND PASSWORD

←

Edit user name

Full Name

demo

Login Name

demo

Save

q w e r t y u i o p

a s d f g h j k l

⬆ z x c v b n m ⬅

123 🗣 space return

Fill in the desired fields and press "Save" when done.

←

Change password

Old password

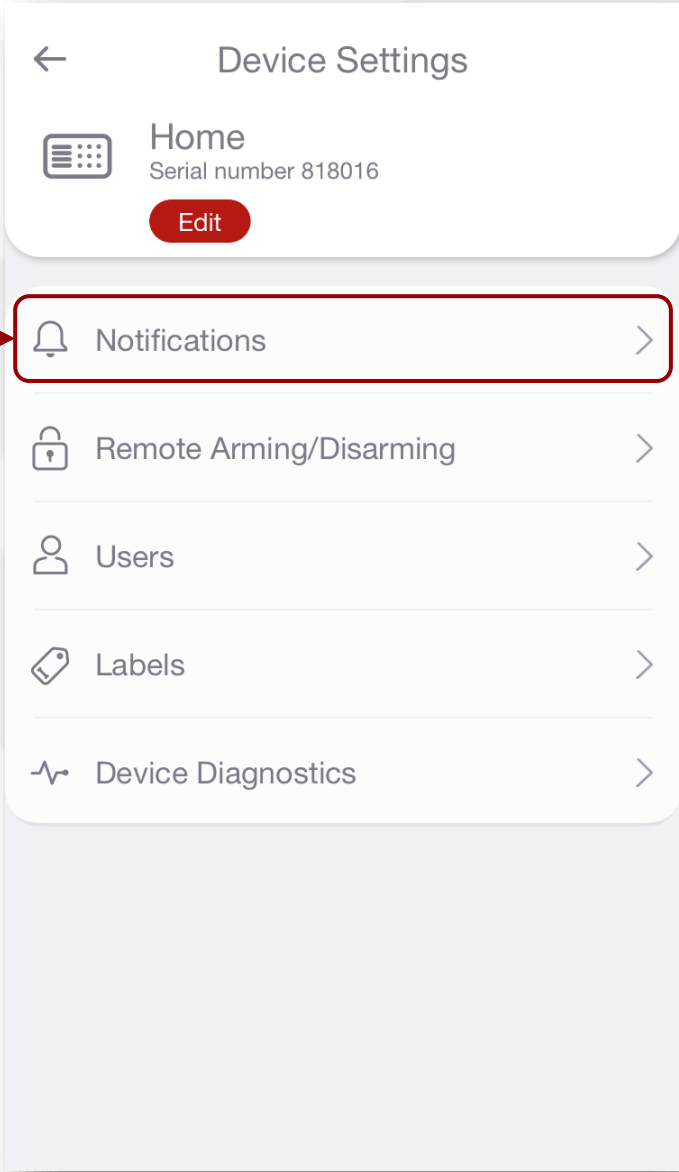
New password

Confirm password

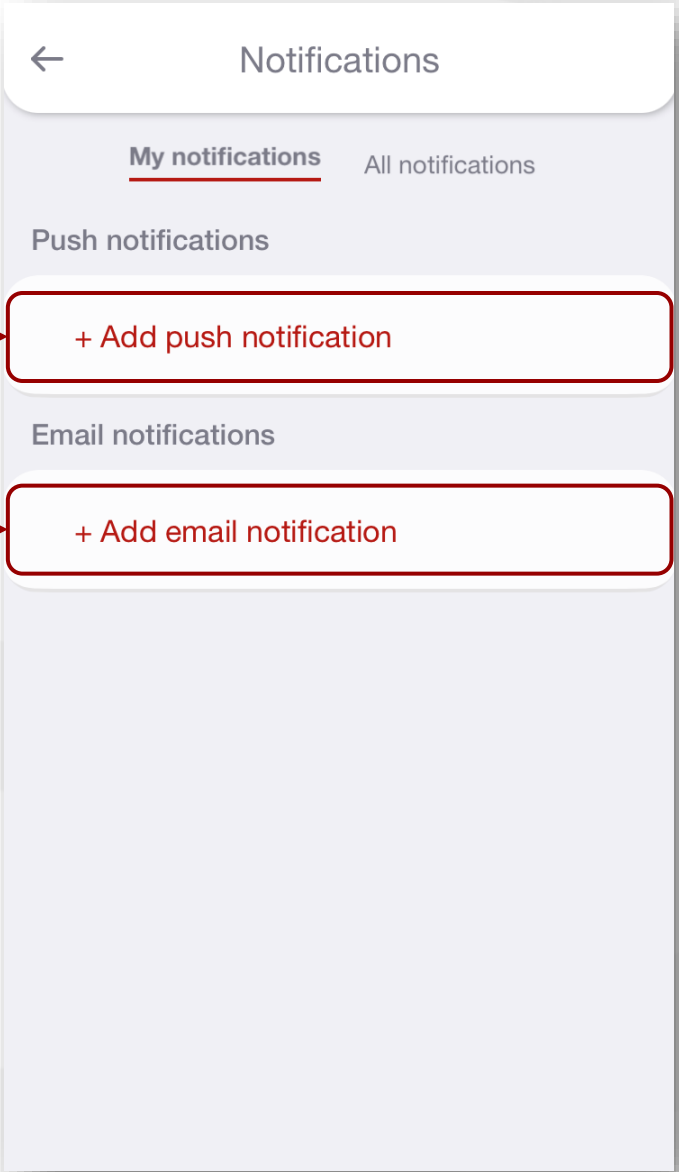
Save

NOTIFICATIONS

Go to “Notifications” and choose how you would like to receive different events on your smartphone.



Select the “+ Add” button for your preferred way of notification.



NOTIFICATIONS

Select type of events to be reported for each notification channel.

Push notification

Alarm
(Default)

Trouble
(Default)

Info
(Default)

Save

Can be used when your phone is in "vibrate" mode and you want to be sure that you won't miss something.

Your notification channels will be displayed as a list.

To make changes, select the notification you'd like to edit or remove.
Thus, returning to the previous screen.

Notifications

My notifications

All notifications

Push notifications

Email notifications

sales@m2mservices.com

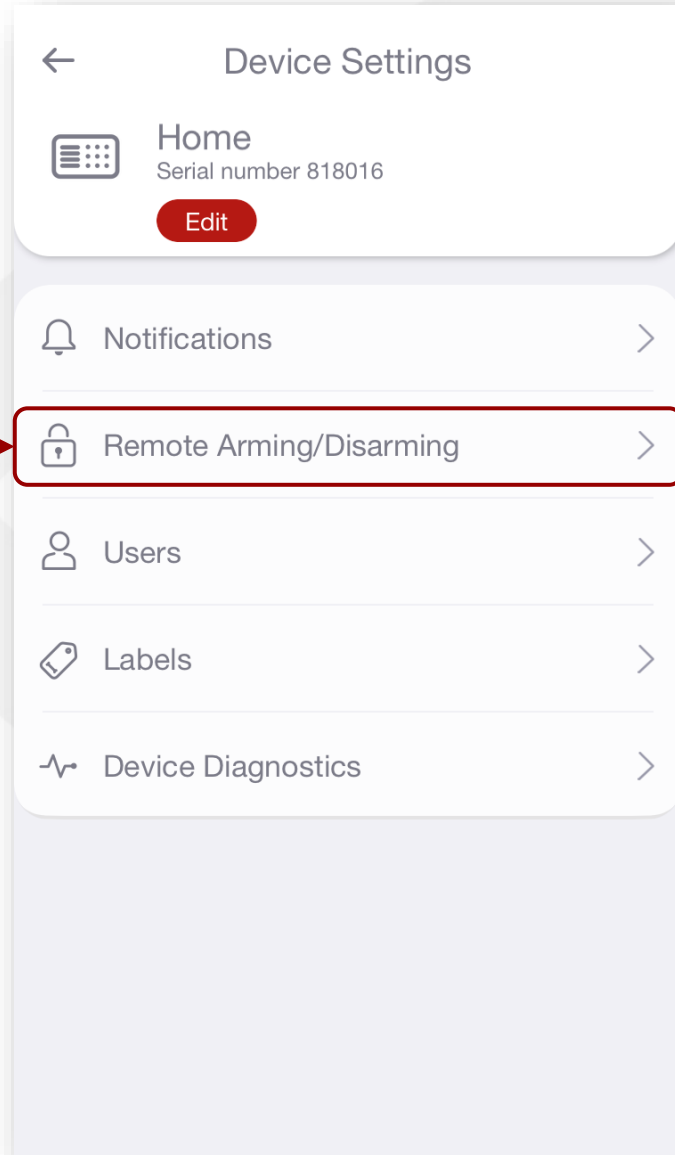
Created by demo

+ Add email notification

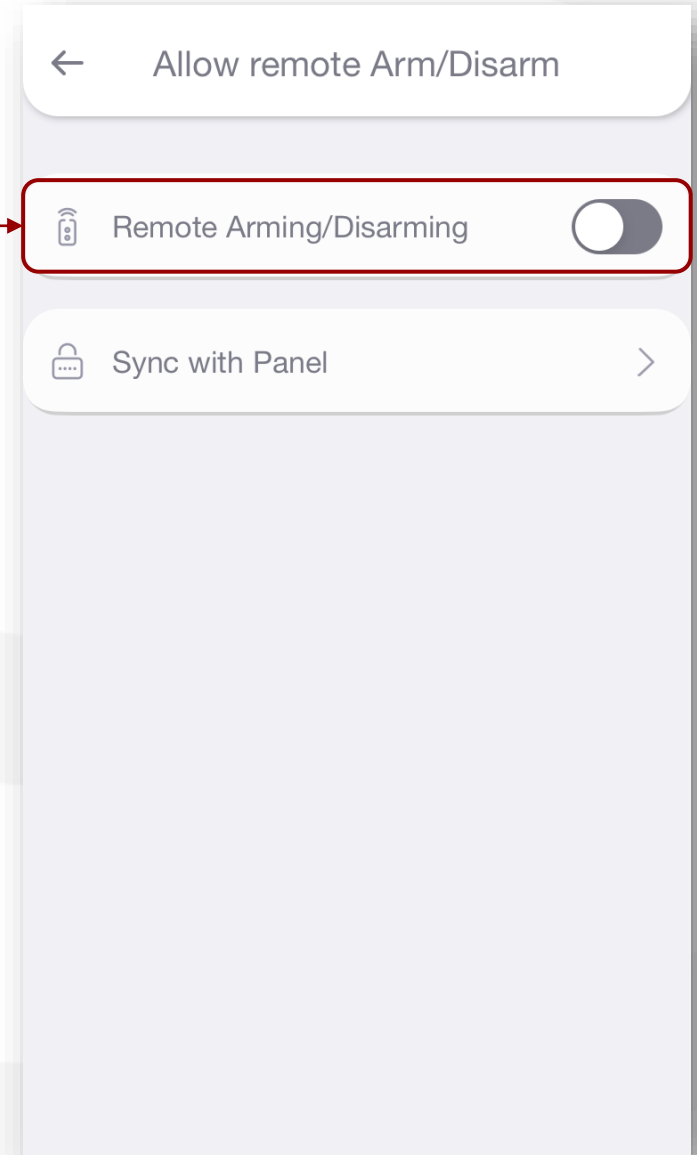
HOW TO ENABLE REMOTE ARMING/DISARMING

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

Go to "Remote Arming/Disarming" to setup this functionality.



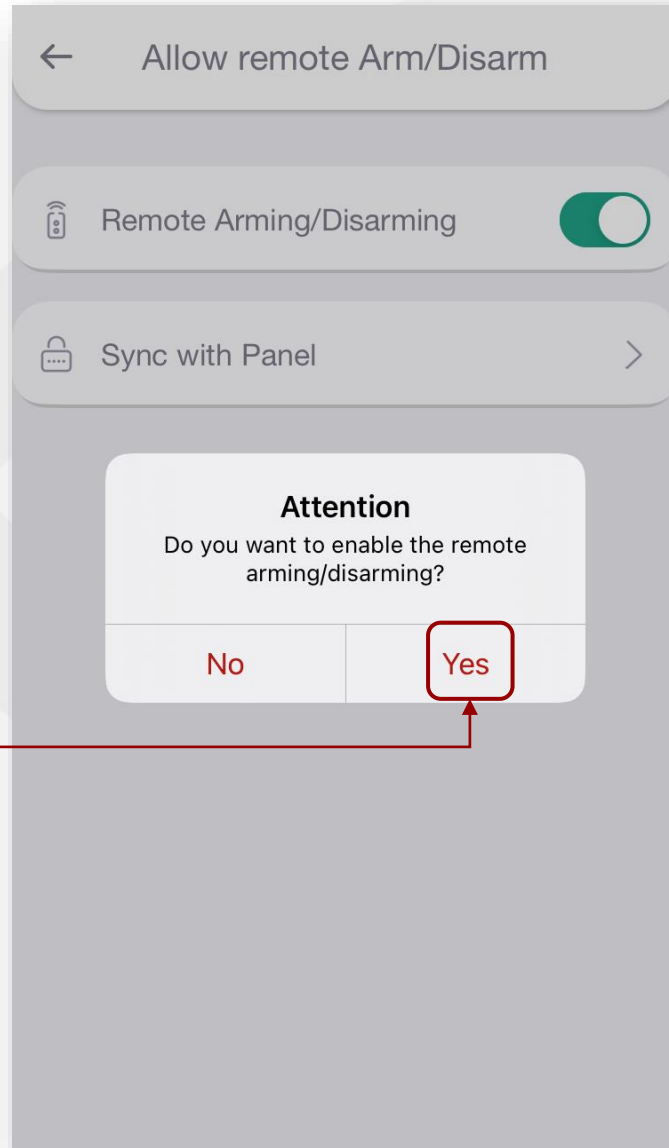
Slide to enable the Remote arming/disarming.



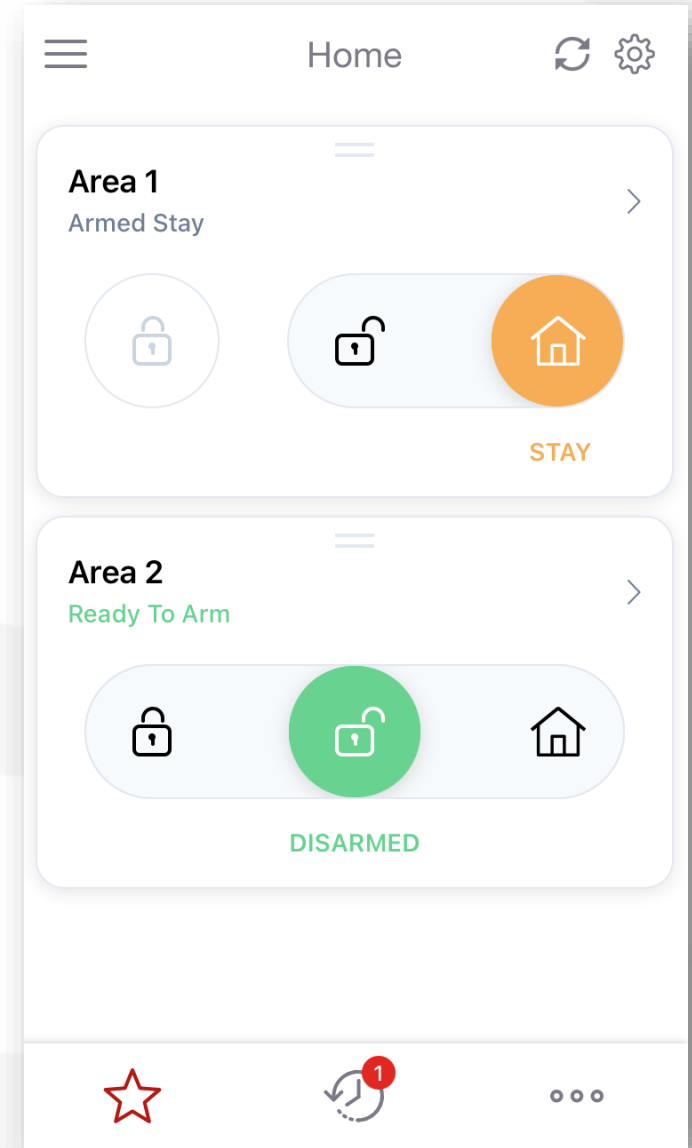
REMOTE ARMING/DISARMING (KEYBUS WIRING – DSC PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

Confirm to enable the functionality.



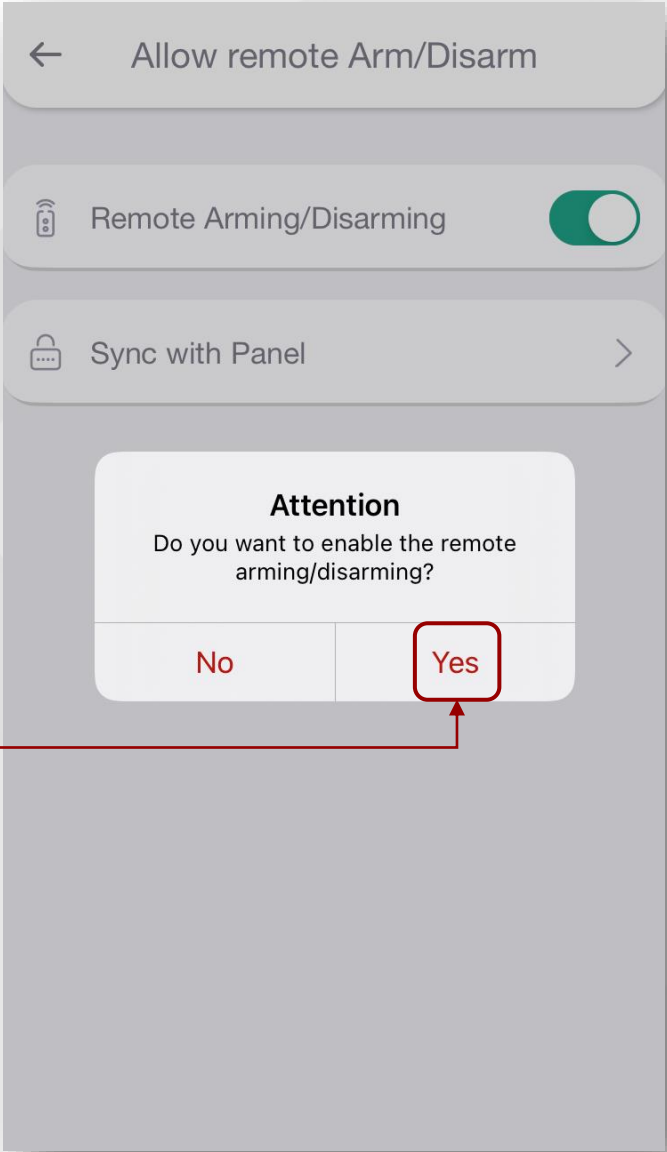
After confirmation, the Remote Arming/Disarming feature will be available at the homepage.



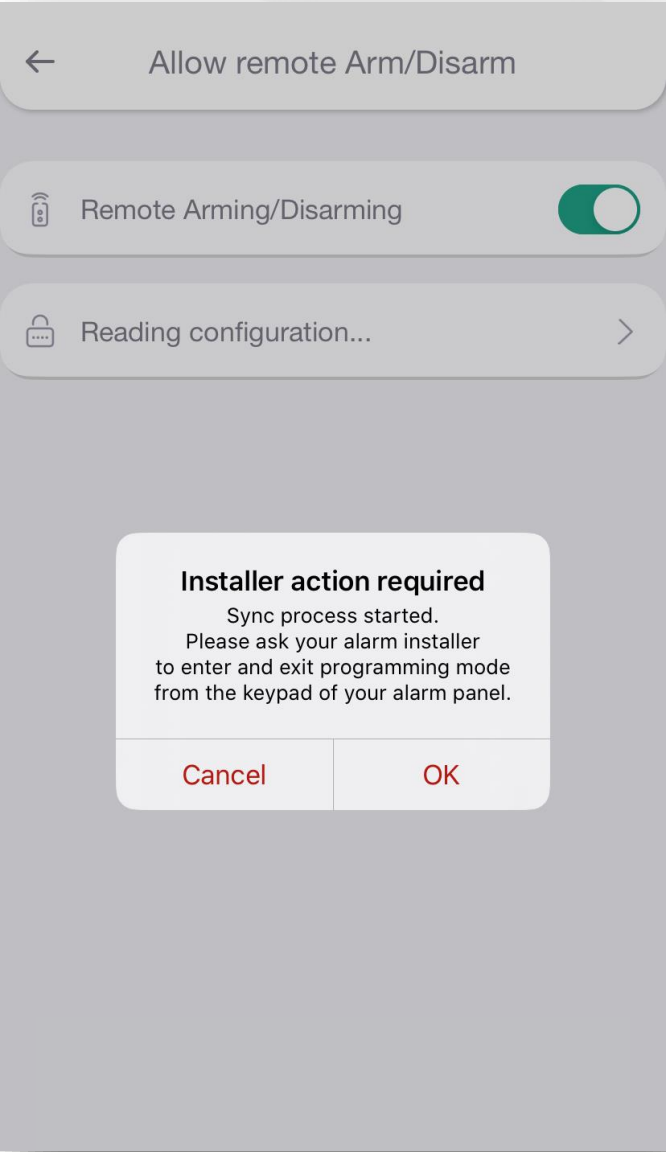
REMOTE ARMING/DISARMING (KEYBUS WIRING – HONEYWELL PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

Confirm to enable the functionality.



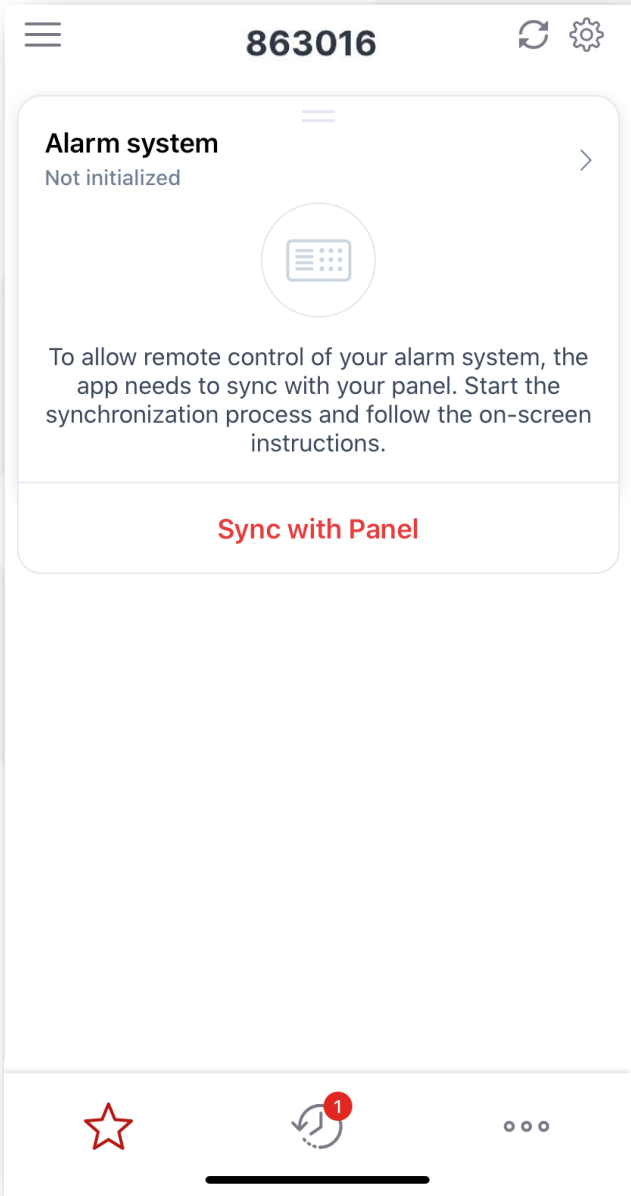
In order to synchronize the settings from the panel ask your alarm installer to enter and exit programming mode from the keypad of your alarm panel.



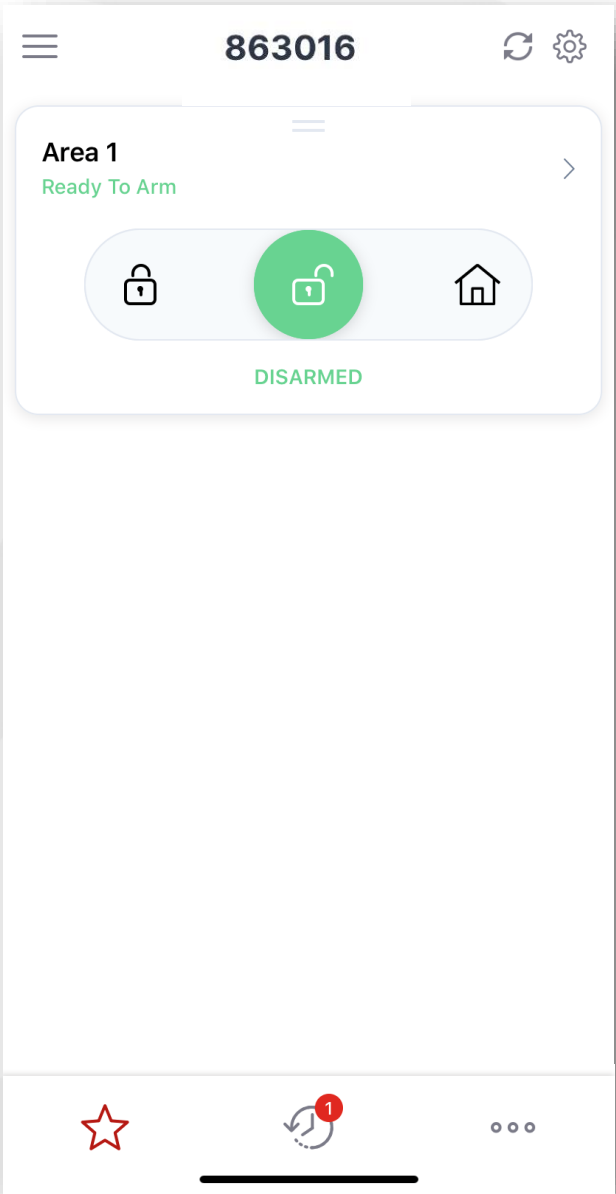
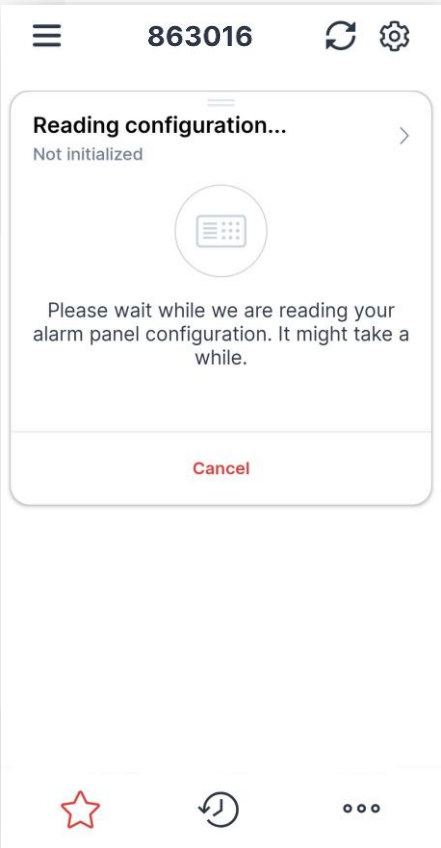
REMOTE ARMING/DISARMING (KEYBUS WIRING – HONEYWELL PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

The installer should enter and exit programming mode within the timeframe specified in the mobile app.



Wait for the app to synchronize with your alarm panel.
Do not operate the keypad during the sync process.

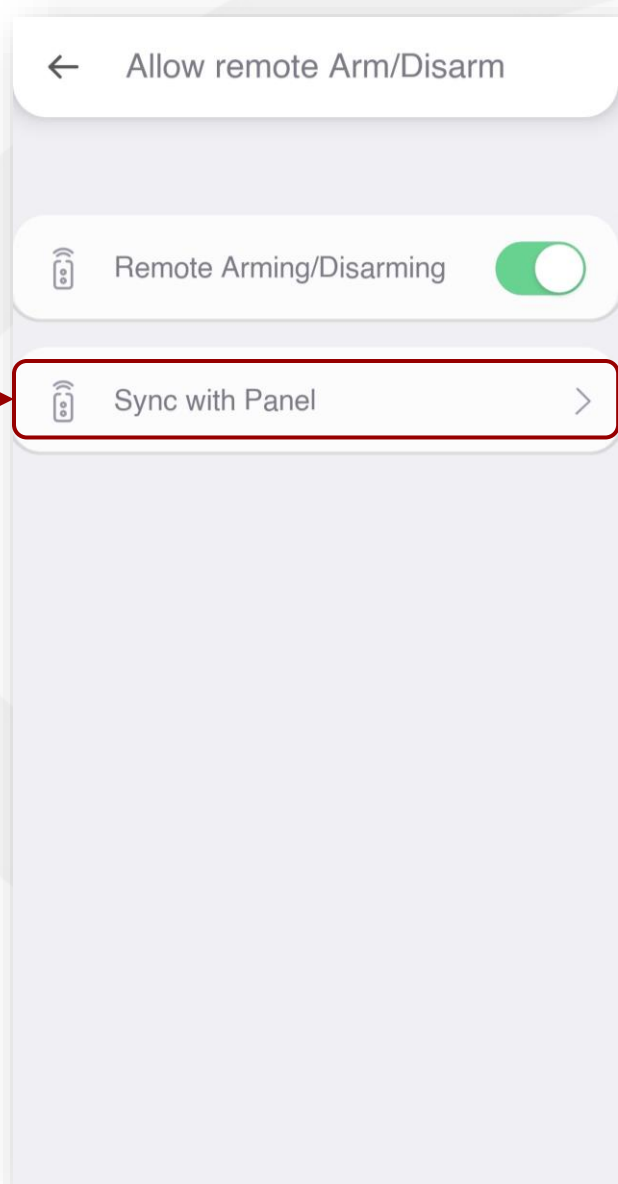


REMOTE ARMING/DISARMING (SYNCH WITH PANEL)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

If panel programming is changed after the initial synchronization you need to select “Sync with Panel” and follow the instructions in the app.

DO NOT operate the keypad during the sync process.

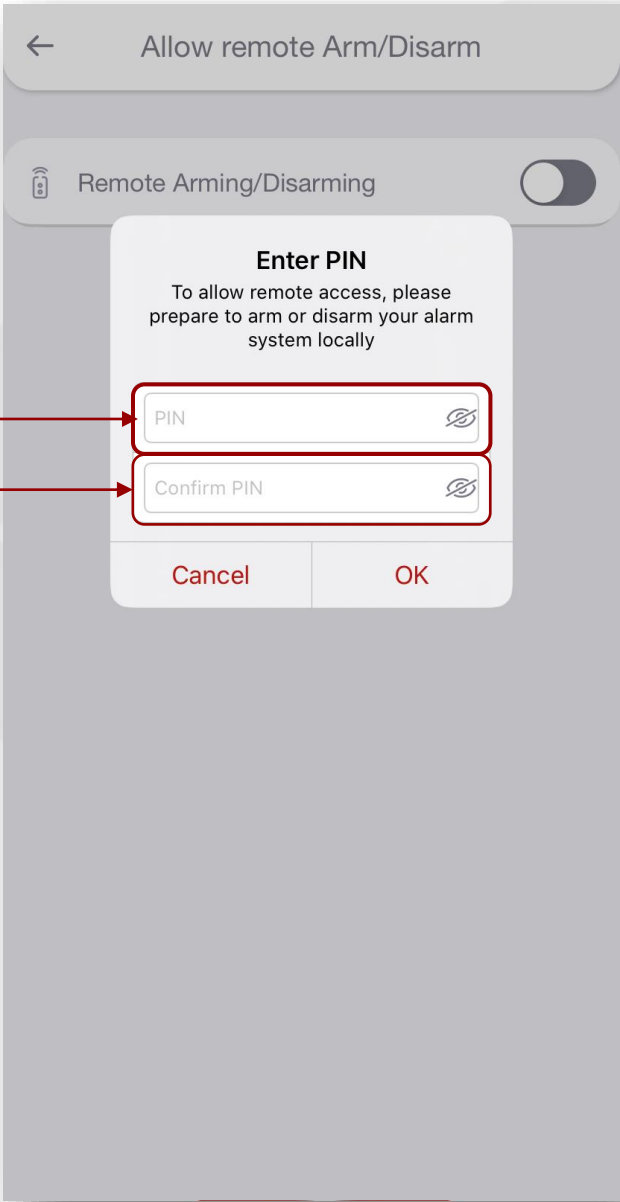


REMOTE ARMING/DISARMING (KEYSWITCH WIRING)

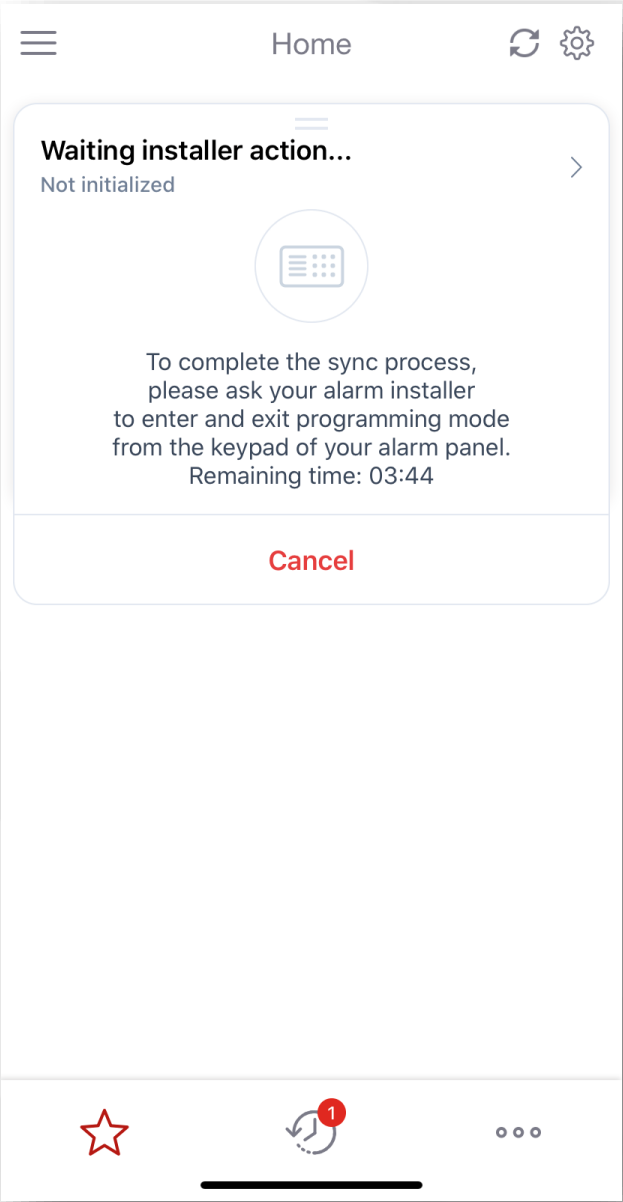
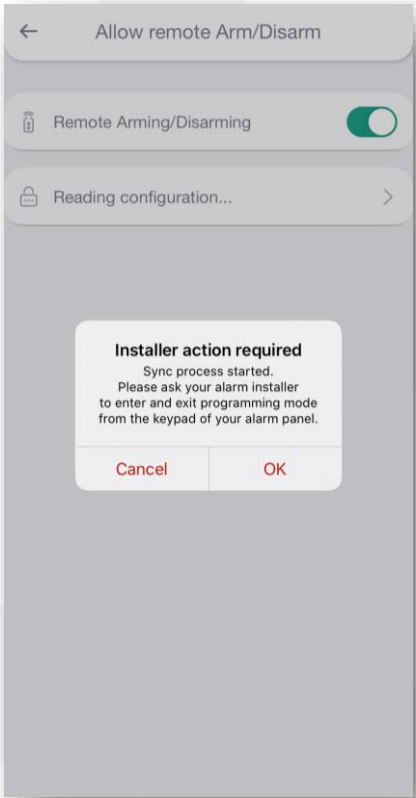
To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

Upon first activation, you will be asked to set the PIN for the remote ARM/DISARM.

Enter and confirm your 4-digit PIN then press "Continue"



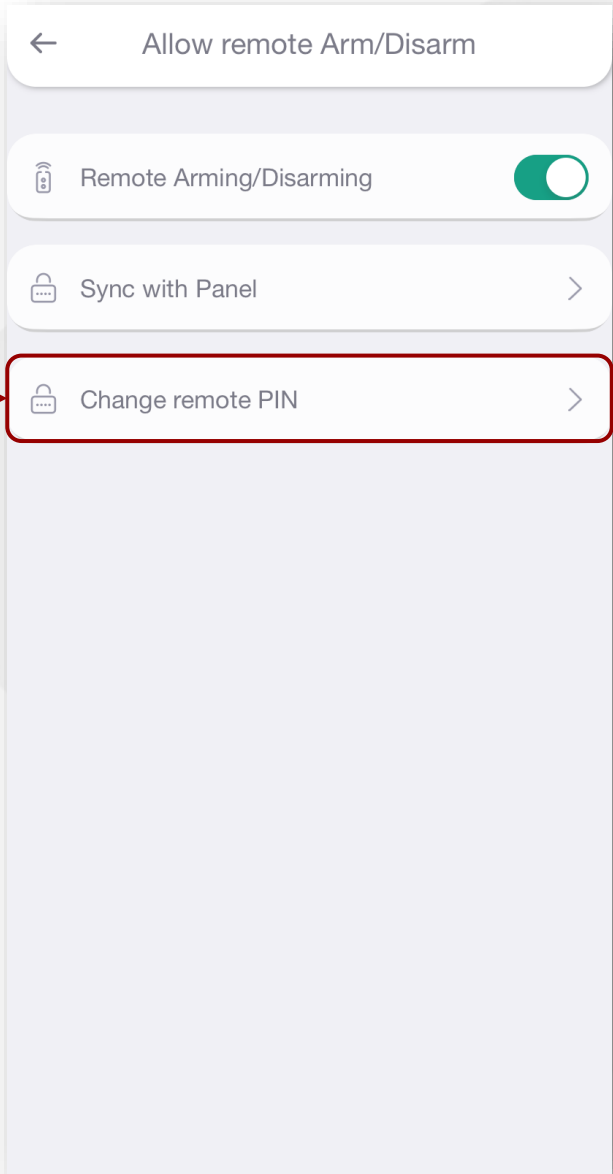
To complete the initial pairing procedure, you must arm and disarm the alarm panel locally (from the keypad) within 2 minutes.



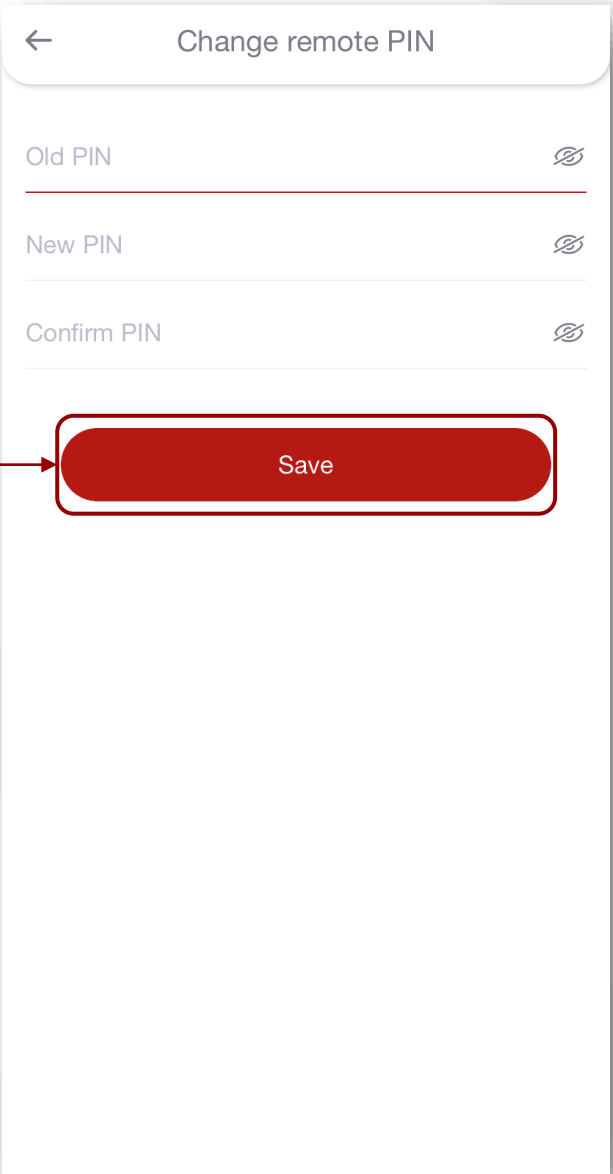
REMOTE ARMING/DISARMING (PIN CHANGE)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

In case you want to change your PIN, you can change it by selecting "Change the remote PIN".

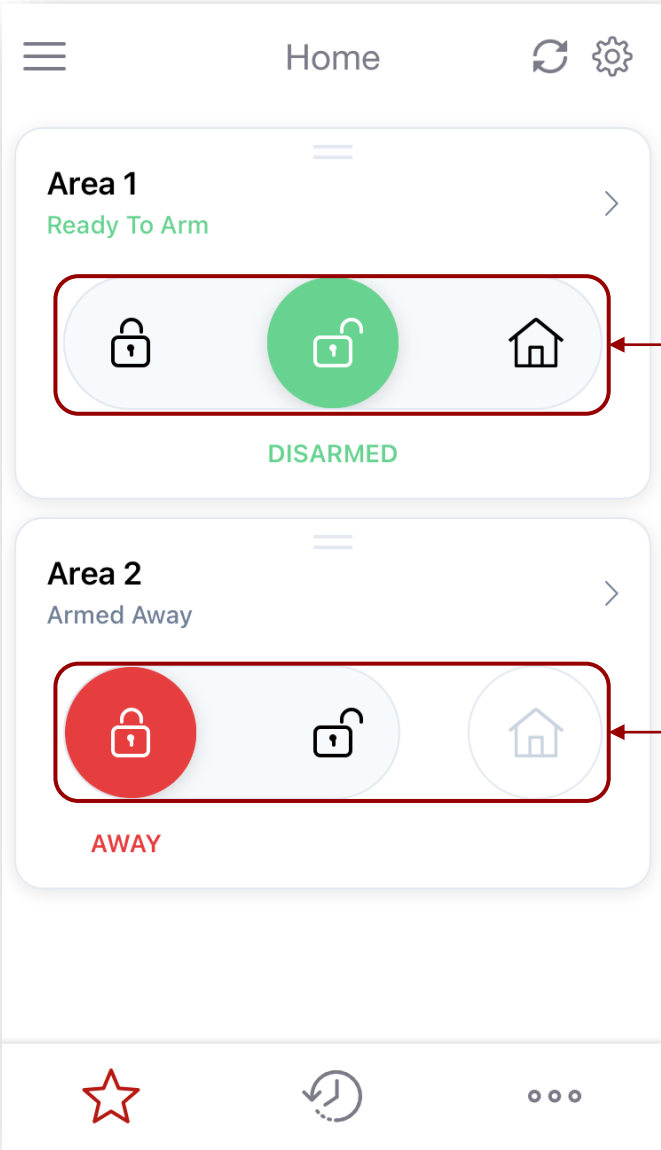


Enter the old PIN, followed by the new one twice and press "Save" to confirm.

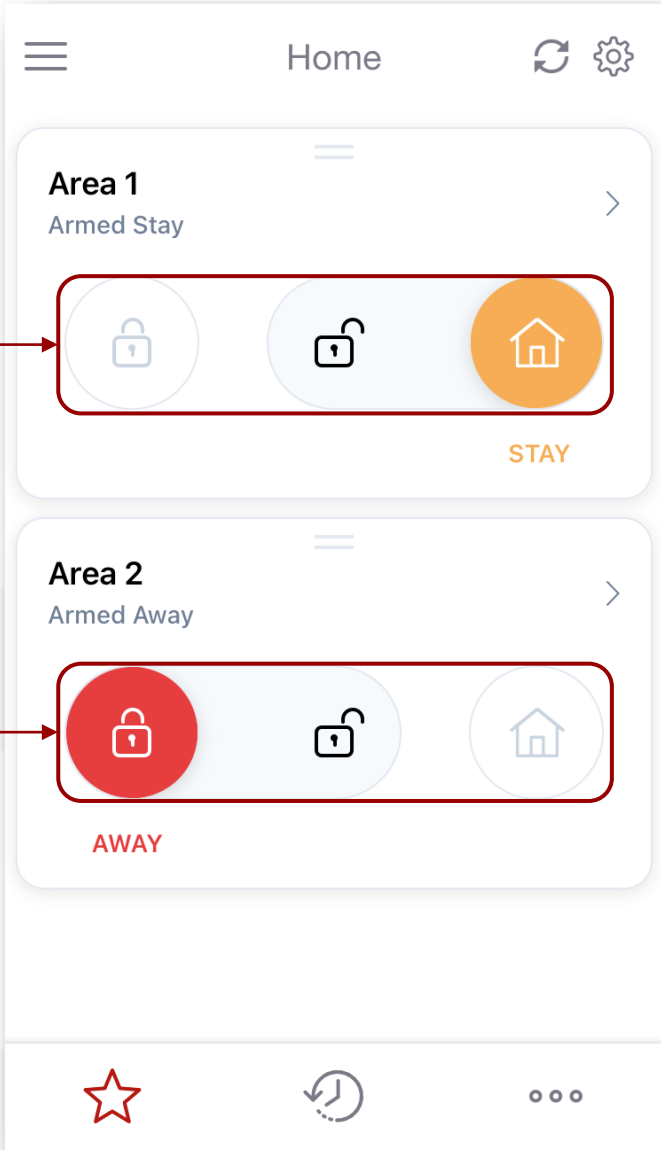


REMOTE ARMING/DISARMING (PARTITIONS)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.



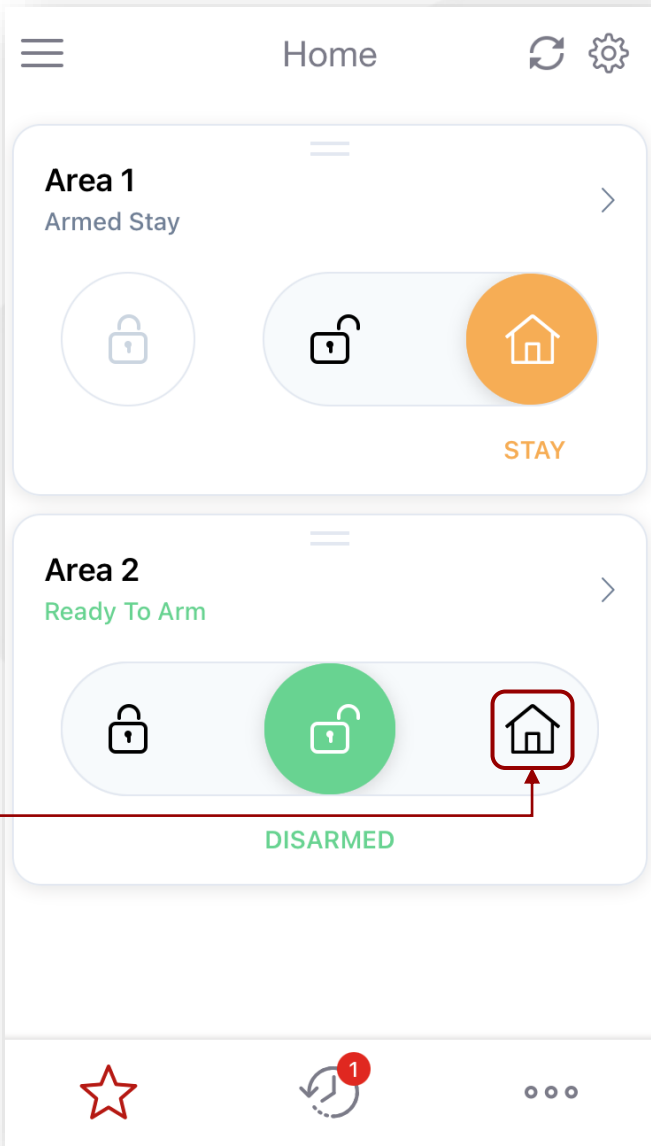
Use the slider to quickly "Stay", "Away" or "Disarm" desired partition.



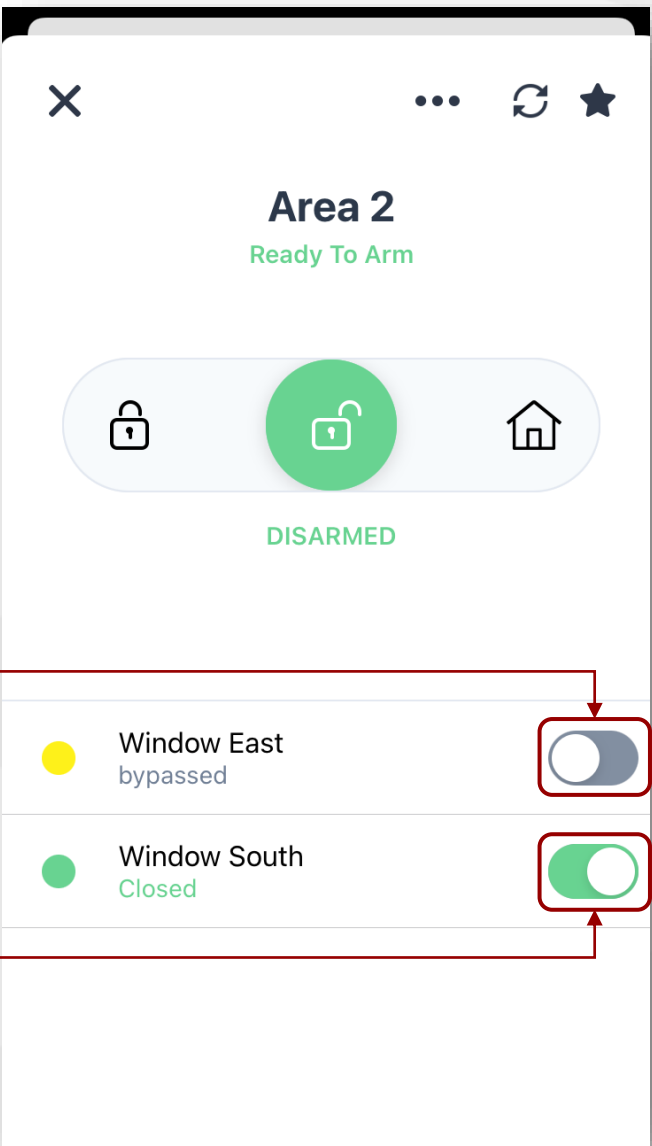
REMOTE ARMING/DISARMING (ZONES)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

Use the arrow button to see the zones status and bypass a specific zone.

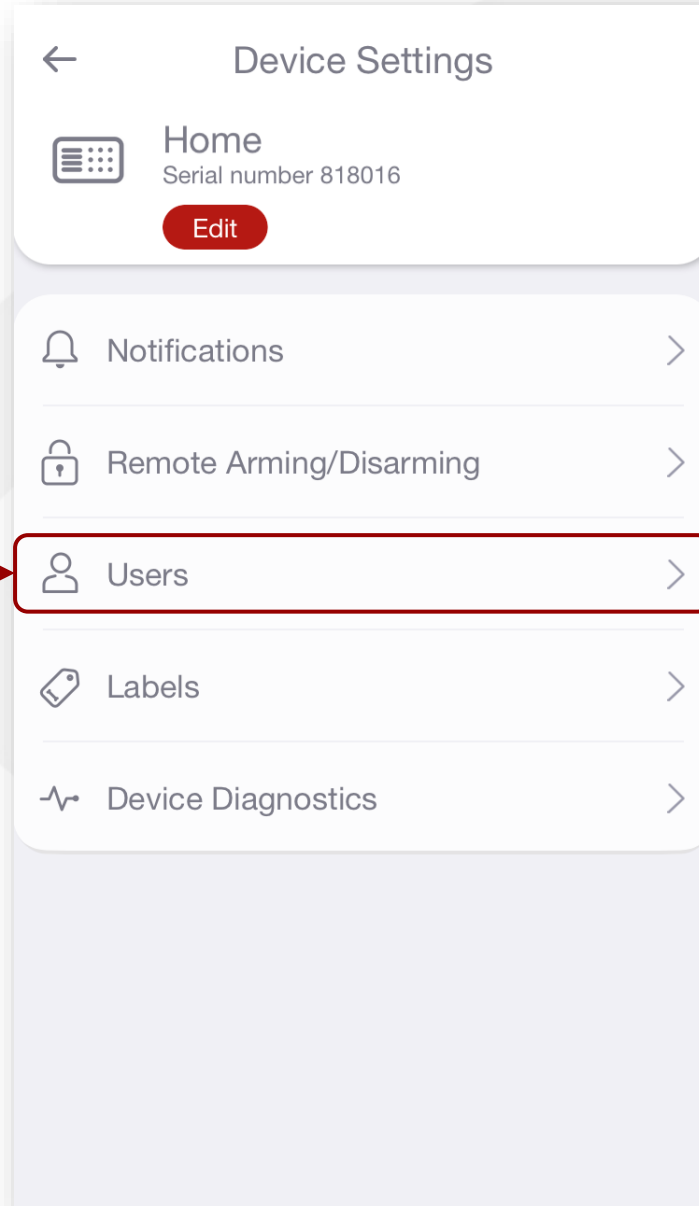


Slide the button to bypass/ unbypass the zone.

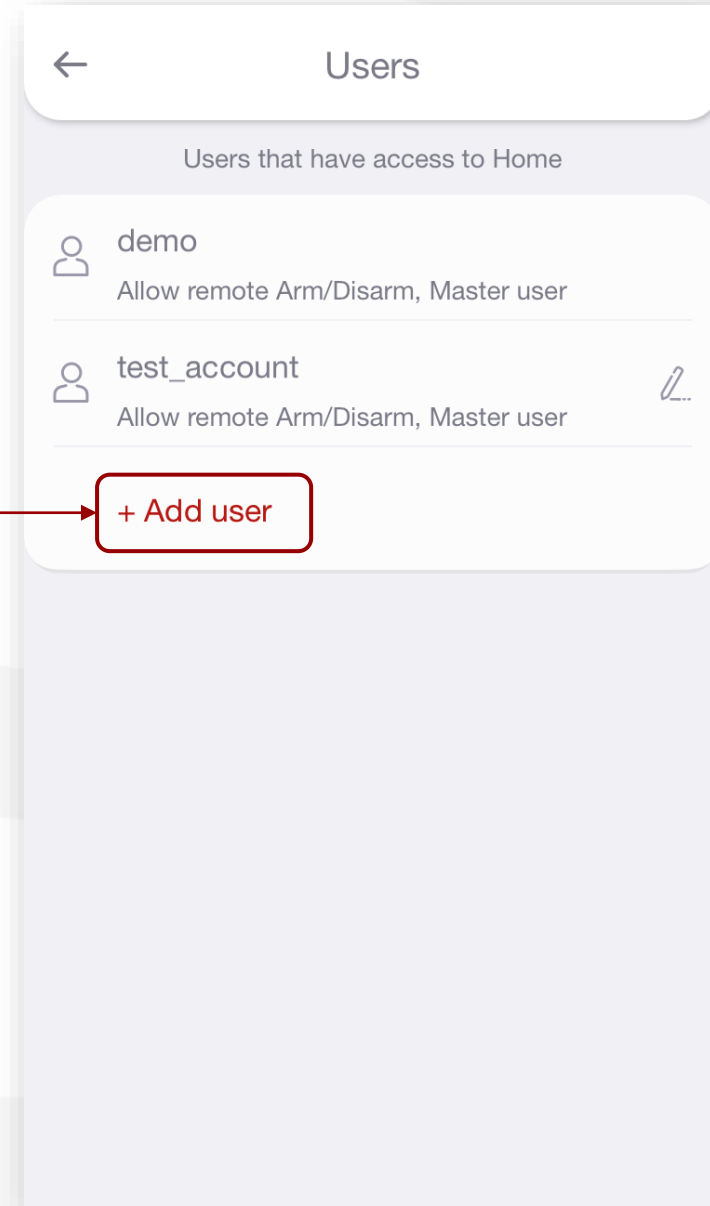


USERS

Go to "Users" menu if you want to add, remove, or edit the users.



Select "Add new user" if you want to add additional user account to this device (e.g., spouse, kids, relatives).



USERS

Populate the required information in the following fields.

Only "Master user" accounts can add new users, additional devices and label partitions, zones and users.

**For security reasons, we recommend that you create only one master user.*

The screenshot shows a mobile application interface for adding a new user. The form is titled 'Add user' and has a back arrow at the top left. It contains several input fields and checkboxes, all of which are highlighted with red rectangular boxes. A red line with arrows points from the text 'Populate the required information in the following fields.' to the first five fields. Another red line with an arrow points from the text 'To allow the remote-control permissions select "Allow remote Arm/Disarm" option.' to the 'Allow remote Arm/Disarm' checkbox. A third red line with an arrow points from the text 'Only "Master user" accounts can add new users...' to the 'Master user' checkbox. At the bottom of the form is a large red 'Save' button.

← Add user

Full Name

Login Name

Password

Confirm password

Email address

* This email will only be used for password recovery.

Allow remote Arm/Disarm

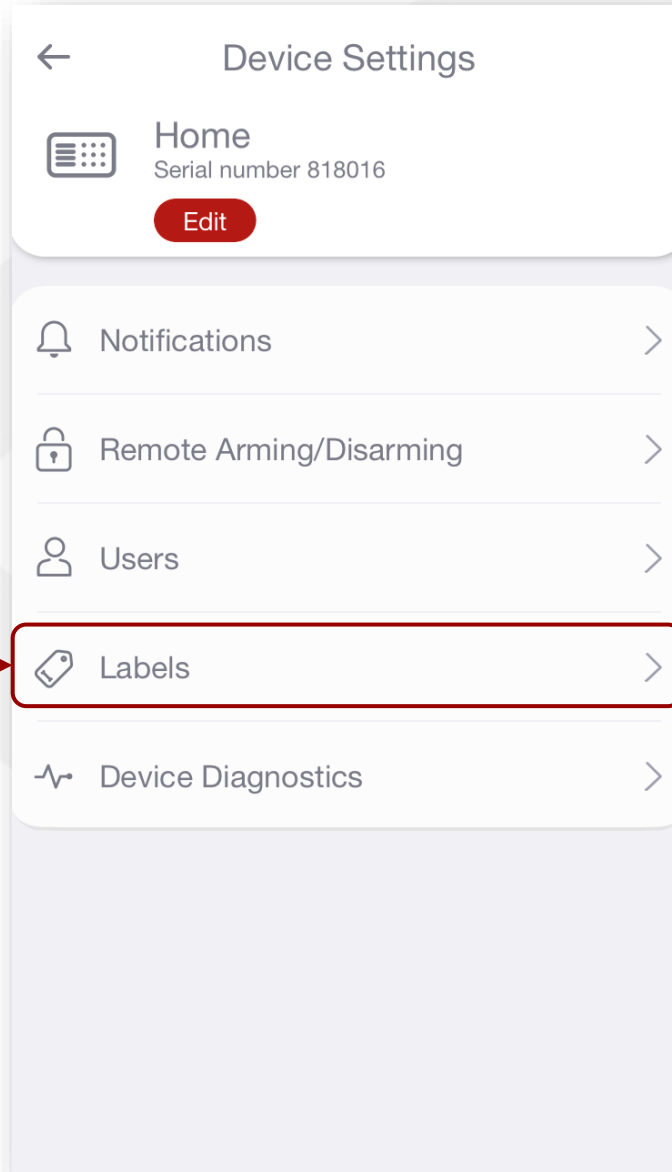
Master user

Save

To allow the remote-control permissions select "Allow remote Arm/Disarm" option.

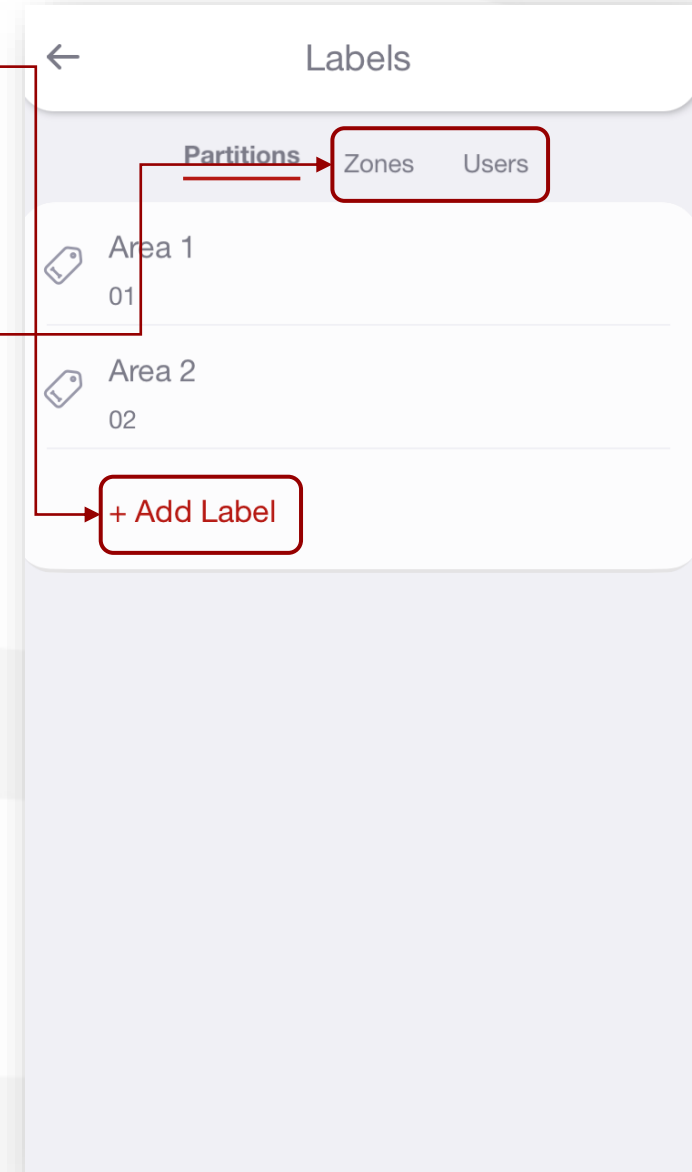
LABELS

Navigate to “Labels” menu if you want to name your partitions, zones and users.*



To label a partition, select “Add Label”.

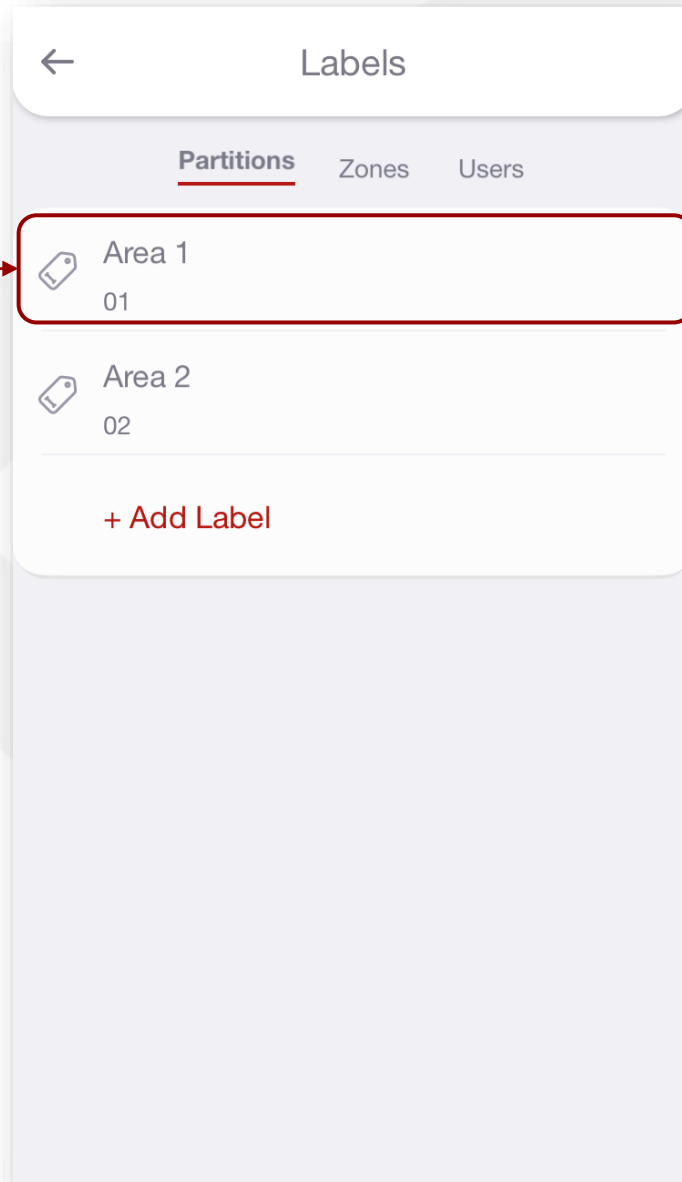
To label a zone or user use the respective tabs.



**To label partitions, zones and users you need to have a “Master User” account*

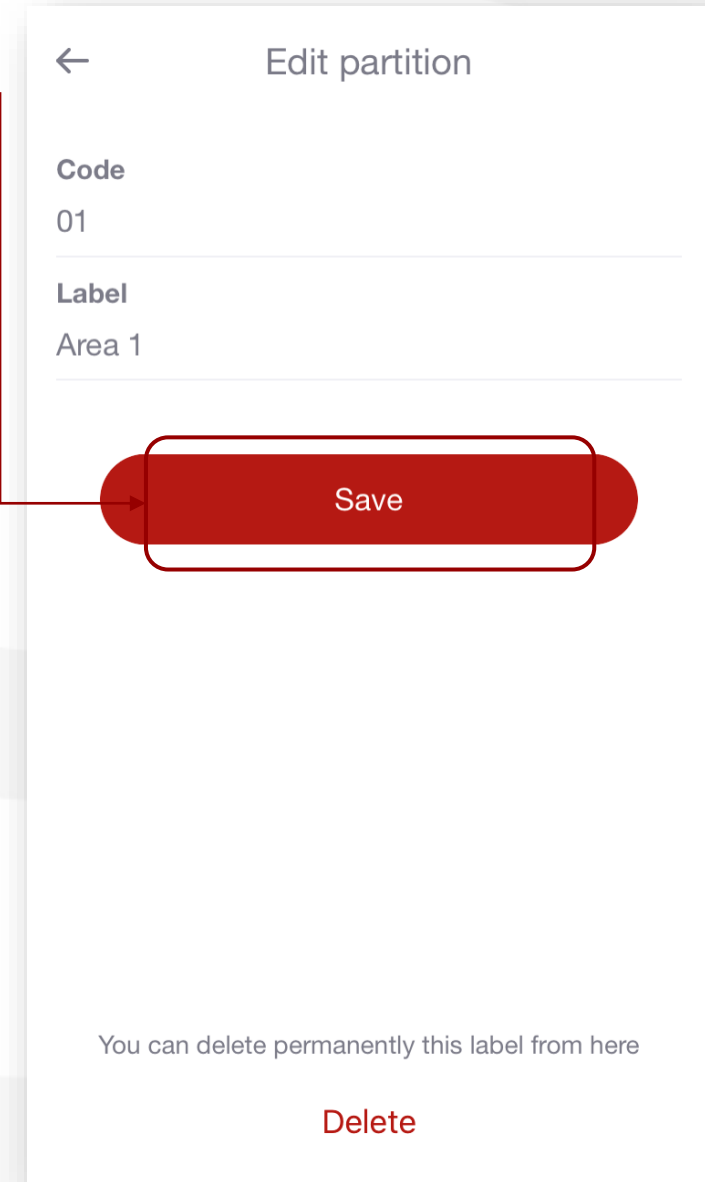
LABELS

Select the specific label to edit it.



The image shows a mobile app interface for managing labels. At the top, there's a header bar with a back arrow and the title "Labels". Below the header, there are three tabs: "Partitions" (which is selected and underlined), "Zones", and "Users". The main content area displays a list of partitions. Each partition entry consists of a tag icon, a name, and a number. The first entry is "Area 1" with the number "01", and the second is "Area 2" with the number "02". At the bottom of the list, there is a red button with a plus sign and the text "+ Add Label". A red arrow points from the text "Select the specific label to edit it." to the first partition entry, "Area 1 01", which is also highlighted with a red rounded rectangle.

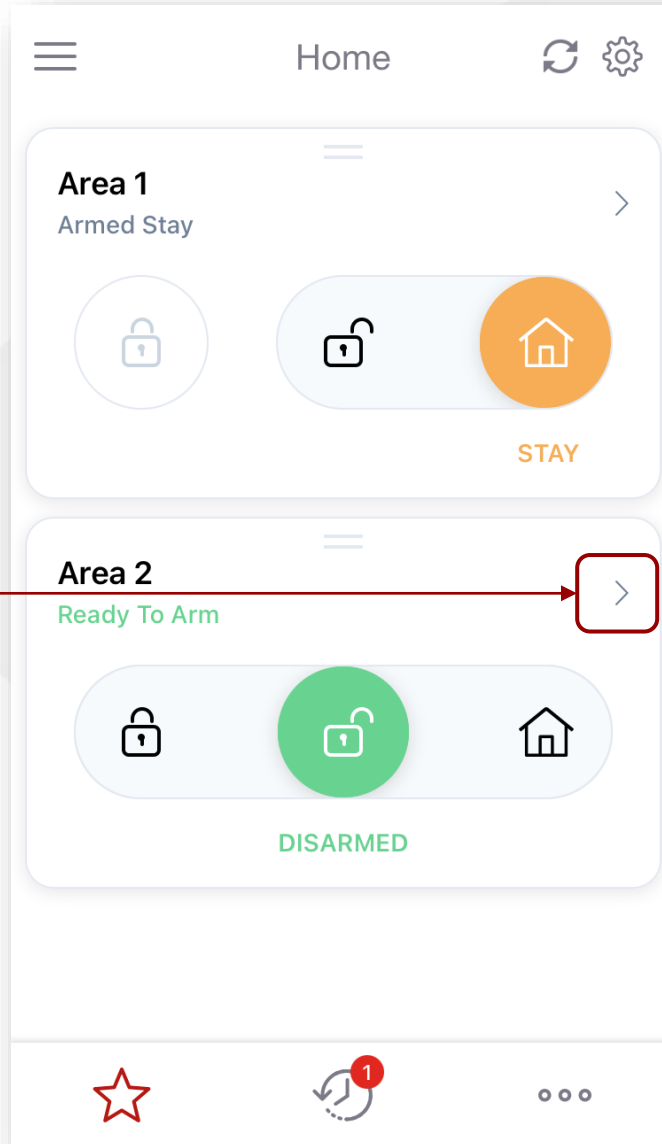
Fill in the fields and press "Save" to save the changes.



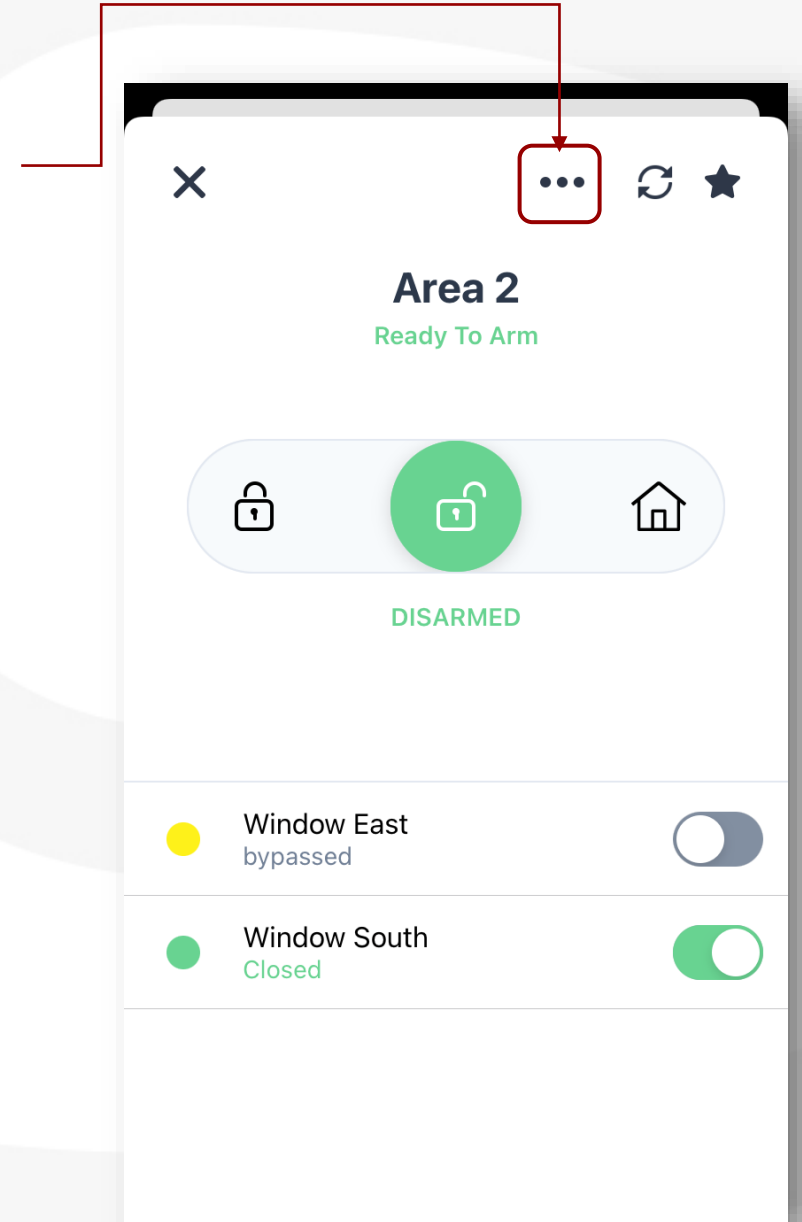
The image shows the "Edit partition" screen in the app. It has a header bar with a back arrow and the title "Edit partition". Below the header, there are two input fields. The first field is labeled "Code" and contains the value "01". The second field is labeled "Label" and contains the value "Area 1". Below these fields, there is a large red button with the text "Save". At the bottom of the screen, there is a line of text that says "You can delete permanently this label from here" followed by a red button with the text "Delete". A red arrow points from the text "Fill in the fields and press 'Save' to save the changes." to the "Save" button.

LABELS (SHORTCUT)

Select the arrow button to edit a specific partition.

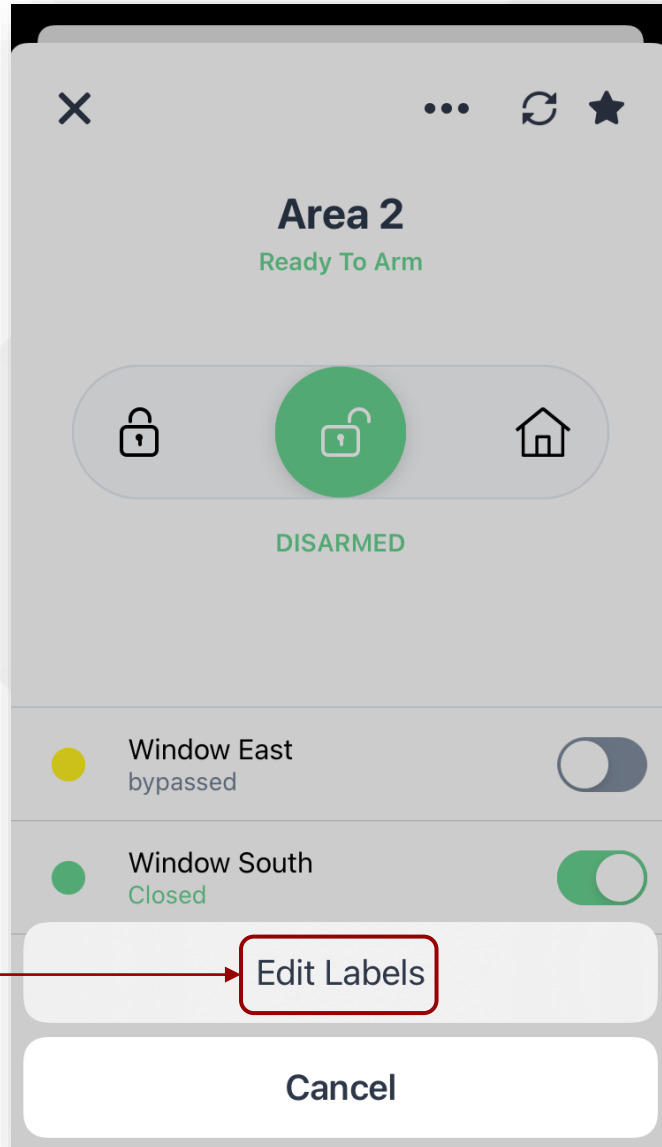


Select the "Edit" button to edit the labels of the partition.

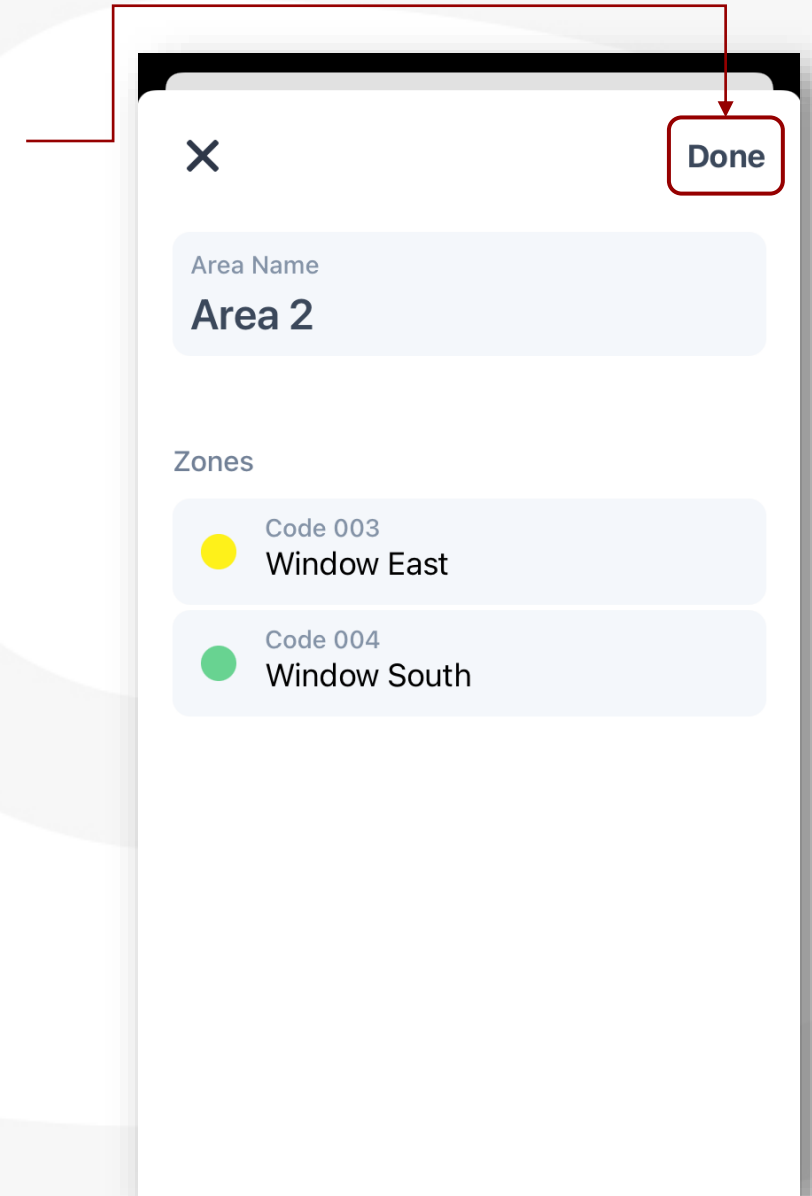


LABELS (SHORTCUT)

Press "Edit labels"
to confirm you
want to edit them.



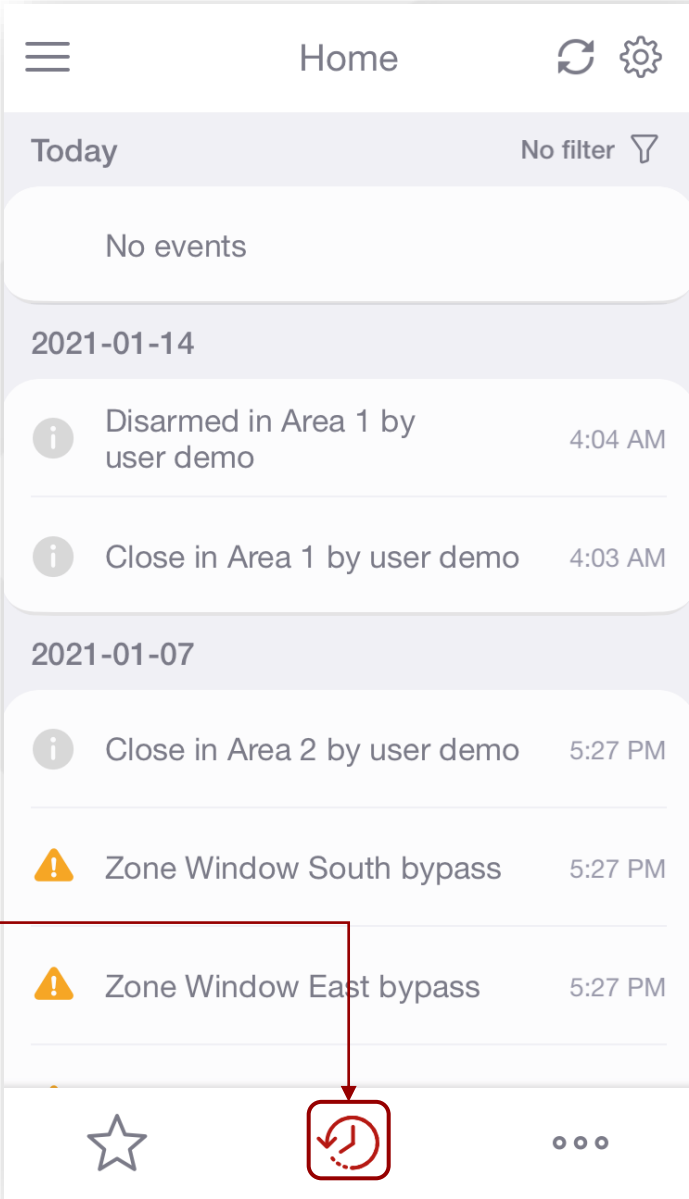
Type the changes
and press "Done"
to save them.



HISTORY OF EVENTS

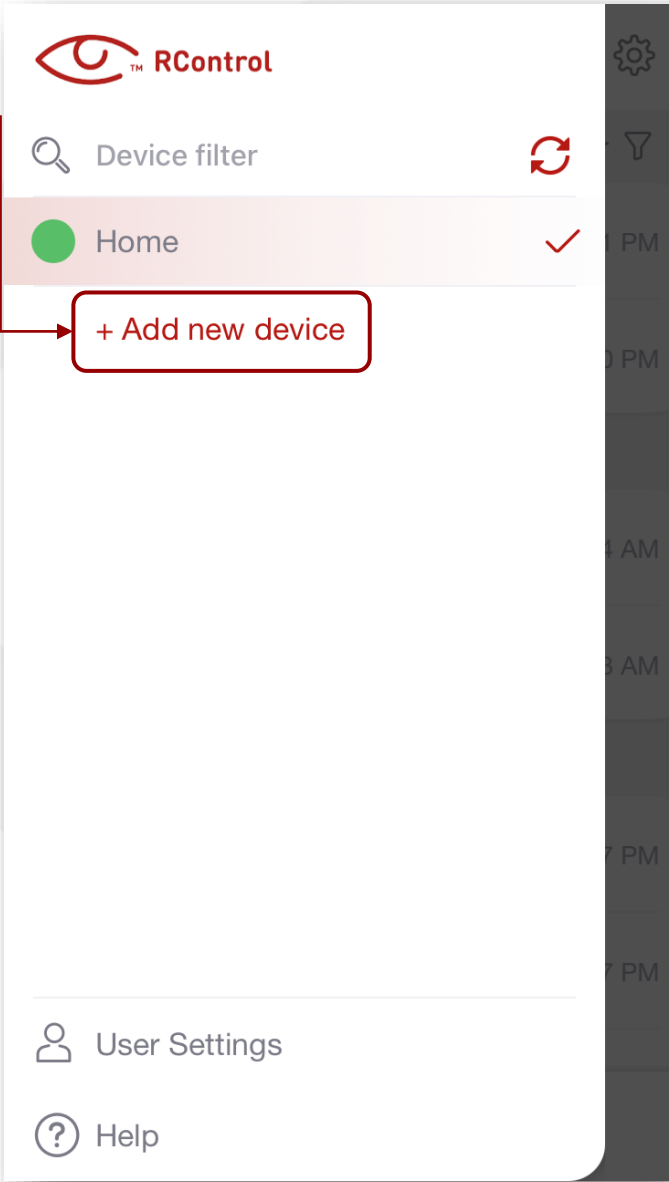
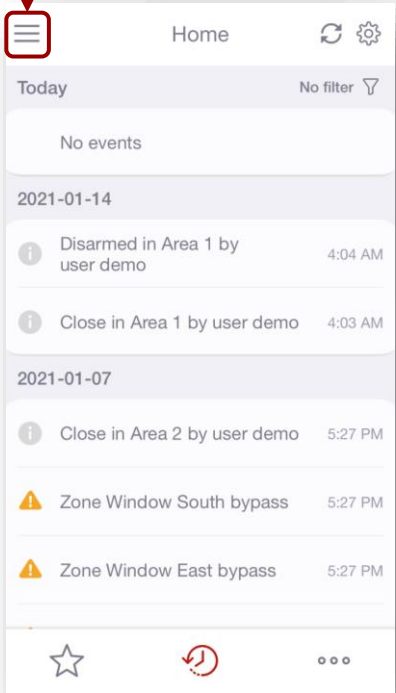
Select "Events" from the main screen to see a list of the events back in time.

The history of events is kept for 12 months.



ADDING MORE DEVICES TO YOUR ACCOUNT

Go to “Add new device” if you want to manage additional devices from the same account.



For new devices:
Enter the serial number of the device that you want to add to this account and the login credentials that comes on the device’s manual.

For devices that have already been in use:
You will have to provide the current username and password.

